

Shipping Policy – Effective October 1, 2020



Following are the terms and conditions that constitute the Southwire Canada Shipping Policy.

WIRE AND CABLE SHIPMENTS

Freight is prepaid on orders of \$8,500 or more (before taxes), unless otherwise specified. Shipping method and/or carrier is selected by Southwire at its sole discretion.

For orders which do not meet the \$8,500 minimum, the customer will either need to pick-up the order or the order will need to be shipped collect (for collect shipments, the customer must provide Southwire Canada with their carrier and customs clearance information).

TOOLS AND ASSEMBLED

Please refer to the current Tools and Assembled Freight Policy which may be provided by your sales representative.

BLENDED ORDERS

In cases in which orders contain both wire and/or cable AND tools and/or assembled products, freight costs will be calculated based on the total value of the order; that is, freight is prepaid on orders of \$8,500 or more (before taxes), unless otherwise specified. Shipping method and/or carrier is selected by Southwire at its sole discretion.

Shipment processing time (for in-stock items)

All stock is subject to prior sales.

Standard lengths or available lengths only.

Southwire may agree to cut long lengths at \$100.00 per cut, provided a minimum of 300 meters remains on the reel. Please allow an additional 1-2 business days for delivery if a cut(s) is required.

All orders are shipped within 3-4 business days from reception of the order. Orders are not shipped or delivered on weekends or holidays. Please allow standard transit time to your location (depending on whether your order is shipping from our Toronto or Calgary warehouse).

For shipments from the U.S., please allow 7-10 business days for delivery.

Products will be shipped F.O.B. (INCOTERMS 2010) Southwire's designated shipping point. In addition, title and risk of loss shall pass to customer at Southwire's shipping point.

If we are experiencing a high volume of orders, shipments may be delayed; please allow additional days for reception. If you have any questions regarding the status of your order, please email

Order.Management@southwire.com or call @ 1-800-668-0303.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped; if you would like to ensure you have been added to receive shipping confirmations, please email

Order.Management@southwire.com or call 1-800-668-0303.