LIMITED WARRANTY AND LIMITATION OF LIABILITY ON SUMNER® BRANDED EQUIPMENT SOLD BY SOUTHWIRE PRIOR TO MARCH 3, 2025

Effective March 3, 2025, Southwire Company, LLC no longer owns the Sumner® brand. The information outlined in this warranty document is only applicable to Sumner-branded material lifts, hoists, jacks and stands, and welding-related products purchased prior to March 3, 2025.

What Does This Warranty Cover?

Limited Lifetime Warranty on Sumner-Branded Lifting, Jacks And Stands and Welding-Related Equipment

Under Southwire's Equipment Limited Lifetime Warranty, Southwire Company, LLC will honor warranties for Sumner-branded products purchased prior to March 3, 2025 in the following categories: material lifts, gantries, hoists, lifting parts, eventer lifts and products, jack stands, jack stand parts, and welding tools (pipe fitting tools, gauges, levels, welding hand tools, purge tools, and welding tool parts).

Under Southwire's Equipment Limited Lifetime Warranty, Southwire Company, LLC warrants that all Southwire equipment previously containing Sumner branding as outlined in the list above will be free from manufacturer defects for a Limited Lifetime except for moving parts deemed consumables from the date of the original end user's purchase. Products deemed as consumable products, components and parts such as steel cables, rollers, bearings, wheels, lift mast sections components are excluded from this Limited Lifetime Warranty and are subject to One -Year Limited Warranty terms. Electrical components are excluded from this Limited Lifetime Warranty and are subject to One -Year Limited Warranty terms. Under this Limited Lifetime Warranty, the following are also excluded, and Southwire will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance. This warranty also does not cover Southwire's Equipment products that have been modified by any party other than Southwire or its authorized third-party designee. This Limited Lifetime Warranty is not transferable to or enforceable by any person other than the product's original end user.

Limited Lifetime Warranty on Material Handling And Storage Equipment

Under Southwire's Equipment Limited Lifetime Warranty, Southwire Company, LLC will honor warranties for Sumner-branded products purchased prior to March 3, 2025 for the following categories: material handling carts, wire carts, reel stands, pipe handling (Grasshopper™, Cricket™), cylinder carts, and security storage carts.

Under Southwire's Equipment Limited Lifetime Warranty, Southwire Company, LLC warrants that all Southwire equipment previously containing Sumner branding will be free from manufacturer defects for a Limited Lifetime except for moving parts deemed consumables from the date of the original end user's purchase. Products deemed as consumable products, components and parts such as steel cables, rollers, bearings, wheels, lift mast sections components are excluded from this Limited Lifetime Warranty and are subject to One -Year Limited Warranty terms. Electrical components are excluded from this Limited Lifetime Warranty and are subject to One -Year Limited Warranty terms. Under this Limited Lifetime Warranty, the following are also excluded, and Southwire will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance. This warranty also does not cover Southwire's Equipment products that have been modified by any party other than Southwire or its authorized third-party designee. This Limited Lifetime Warranty is not transferable to or enforceable by any person other than the product's original end user.

Southwire™

Three-Year Limited Warranty on Pallet Jacks and Hydraulic Tools
Under Southwire's 3-Year Limited Warranty, Southwire Company, LLC warrants that all Sumner-Branded Pallet Jacks and Hydraulic Tools sold by Southwire and Southwire branded Pallet Jacks and Hydraulic Tools will be free from manufacturer defects for a period of three (3) years from the date of the original end user's purchase. Under this Three-Year Limited Warranty for Pallet Jacks and Hydraulic Tools, the following are excluded and Southwire Company, LLC will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance. This warranty also does not cover Pallet Jacks and Hydraulic Tools that have been modified by any party other than Southwire Company, LLC or its authorized third-party designee. This 3-Year Limited Warranty is not transferable to or enforceable by any person other than the product's original end user.

One-Year Limited Warranty on All Products
Under Southwire's 1-Year Limited Warranty, Southwire Company, LLC warrants that all products will be free from manufacturer defects for a period of one-year from the date of the original end user's purchase. Under this 1-Year Limited Warranty, Southwire Company, LLC will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance. This warranty also does not cover Sumner Equipment that has been modified by any party other than Southwire Company, LLC or its authorized third-party designee. This 1-Year Limited Warranty is not transferable to or enforceable by any person other than the product's original end user.

Exclusion of Incidental, Consequential, Indirect, Special and Punitive Damages

SOUTHWIRE COMPANY, LLC MAKES NO WARRANTY THAT SOUTHWIRE COMPANY, LLC PRODUCTS WILL BE MERCHANTABLE OR FIT FOR ANY PARTICULAR PURPOSE. SOUTHWIRE MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, OTHER THAN THE RELEVANT WARRANTY SPECIFICALLY SET FORTH IN THIS WARRANTY SECTION. SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS LIMITED LIFETIME WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty Claim Information/How Do You Get Service?
For all warranty, customer service, and product return authorizations and inquiries related to Sumner-branded material lifts, hoists, jacks and stands, and welding-related products before March 3, 2025, please contact Southwire at:
Phone Number: 1.855.SW.Tools

For all warranty, customer service, and product return authorizations and inquiries related Sumner-branded or Southwire branded material handling or storage, with evidence that the product was previously sold by Southwire, please contact Southwire at: Phone Number: 1.855.SW.Tools

For all warranty, customer service, and product return authorizations and inquiries related to Sumner-branded material lifts, hoists, jacks and stands, and welding-related products sold March 3, 2025 or later, please visit www.sumner.com.

90-Day Limited Warranty on Equipment Sold into Rental Channels

Under Southwire's 90-Day Limited Warranty, Southwire Company, LLC warrants that all Sumner-branded equipment purchased prior to March 3, 2025 and Southwire Equipment will be free from manufacturer defects for a period of 90 Days from the date of the original end user's purchase. Under this 90-Day Limited Warranty, the following are also excluded and Southwire Company, LLC will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance. This warranty also does not cover equipment products that have been modified by any party other than Southwire Company, LLC or its authorized third-party designee. This 90-Day Limited Warranty is not transferable to or enforceable by any person other than the product's original end user.

1. All warranty claims must be approved by Southwire Tools Warranty Department prior to return of product. If Southwire determines that a product is defective, Southwire will, at its option, repair or replace defective products or defective product components, free of charge.
2. Upon approval, Southwire will issue a Product Return Authorization Form which will include instructions on how and where to return the product. The product serial number and the original date of delivery must be set forth on the Product Return Authorization Form.
3. Southwire will cover standard freight charges (Courier Ground rate) incurred in connection with products that Southwire ultimately determines to be defective.
4. All defective components and defective products that Southwire replaces under these Warranties will become Southwire's property and will be retained by Southwire.