LIMITED WARRANTY FOR SOUTHWIRE METERS & TESTERS

What Does This Warranty Cover?

Southwire Company, LLC warrants its meters and testers to be free from defects in material and workmanship for five years from the date of purchase or date of delivery (if later than the date of purchase). The warranty extends only to the original end user purchaser and is non-transferable. This warranty does not cover fuses, disposable batteries, or damage arising from an accident, neglect, misapplication, contamination, modification, improper maintenance or repair, operation outside of specifications, or abnormal handling of the product. Southwire's sole liability, and the purchaser's exclusive remedy, for any breach of this warranty is expressly limited to Southwire's repair or replacement of the product.

For the United States Only: Because Southwire cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Southwire or a Southwire authorized seller in the United States, unless otherwise prohibited by law. Southwire reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites/marketplace storefronts. If you have any questions about whether a seller is authorized in the United States, please contact us.

Limitation of Implied Warranties
There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Exclusion of Incidental, Consequential, Indirect, Special and Punitive Damages
SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

To begin the claims processing procedure, please contact Customer Service
1-855-SWTOOLS — www.southwiretools.com

Department at 855-SWTOOLS (855-798-6657)

This warranty is void if this product is used for rental purposes. If you have a warranty claim, or if the product needs to be serviced during or after the warranty period set forth above, please contact the Customer Service Department at 855-SWTOOLS (855-798-6657). The sender is responsible for all shipping, freight, insurance, and packaging costs associated with sending a product to Southwire. Southwire will not be responsible for lost or damaged products returned pursuant to this warranty. All products returned to Southwire under this warranty should be mailed to:

Southwire Tools & Assembled Products Division
840 Old Bremen Road
Carrolton, GA 30117
Phone Number: 1.855.SW.TOOLS

Last Updated: 12.17.2025