1-Year Limited Manufacturing Warranty on Wire & Cable Products

Re: Limited Warranty on All Wire & Cable Products

For any wire and cable products supplied by Southwire Company, LLC, our standard manufacturing limited warranty is one year from the date of the original end user's purchase or date of delivery (if later than the date of purchase).

Southwire warrants: all products manufactured by Southwire will materially conform to the specifications provided by Southwire and will be free of defects in material and workmanship ("Defects") for the duration stated above, under normal use and regular service and maintenance, and if installed pursuant to Southwire's instructions. The sole and exclusive remedy under this warranty for a Defect found and reported within the warranty period, shall be at Southwire's sole discretion, to repair, replace or refund the defective product (if repair or replacement is not possible). Under this Limited Warranty for Wire and Cable Products, the following are excluded and Southwire Company, LLC will have no liability for any of the following: (i) has been repaired or altered by someone other than Southwire without the express, written consent of Southwire; (ii) has been subject to misuse, improper storage (including where stored in excessively hot or cold conditions), abuse, neglect, intentional misconduct, accident, customer, user or third-party negligence, unauthorized modification or alteration, use beyond rated capacity, a force majeure event, or improper or inadequate maintenance; (iii) is composed of materials provided by, or designed and/or manufactured pursuant to instructions from the customer; (iv) has failed due to ordinary wear and tear; (v) has been exposed to adverse operating or environmental conditions; or (vi) has been maintained or used not in accordance with the applicable owner's or operator's manual or other similar instructions.

The warranty extends only to the original end user purchaser and is non-transferable.

For the United States Only: Because Southwire cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Southwire or a Southwire authorized seller in the United States, unless otherwise prohibited by law. Southwire reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites/marketplace storefronts. If you have any questions about whether a seller is authorized in the United States, please contact us.

Limitation of Implied Warranties
There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Exclusion of Incidental, Consequential, Indirect, Special and Punitive Damages
SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS LIMITED WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

To begin the claims processing procedure, please contact Customer Service or Cable Tech Support at: CableTechSupport@southwire.com

Last Updated: 12.17.2025

Copyright © 2022 Southwire Company, LLC. All Rights Reserved