LIMITED WARRANTY FOR SOUTHWIRE LIGHTING

What Does This Warranty Cover?

This limited warranty is provided only to the original purchaser of lighting fixtures sold under the Southwire® brand name and should be retained for your records. By using this lighting fixture, you as the original purchaser are asked to carefully read and agree to the following terms and conditions of this Limited Product Warranty ("Limited Warranty") before you use the product. Your use of this product constitutes agreement with all provisions of this warranty.

Southwire Company, LLC warrants to the original purchaser that the lighting fixture will be free from manufacturer defects in material, assembly, and workmanship under normal use for a period of three years from the date of original purchase or date of delivery (if later than the date of purchase) subject to the terms and conditions of this Limited Warranty.

If any defects due to manufacturing should arise during the first year of purchase, and all terms and conditions of the Limited Warranty have been complied with by original purchaser, Southwire Company, LLC will repair the product without charge. If the product cannot be repaired within a reasonable time or a reasonable price, Southwire Company, LLC may elect to refund the purchase price instead. No warranty work will be provided without the purchaser's receipt or other proof of the date of original purchase acceptable to Southwire Company, LLC. This shall be Southwire Company, LLC's maximum and total liability. All return shipping charges shall be paid by the purchaser.

The purchaser may have other rights which vary from state to state or province to province. The warranty does not apply to the following:

- War, theft, vandalism, or an act of God such as fire, floods, rain, wind, or earthquake
- Damage to the lighting fixture caused by accident, misuse, or abuse in handling
- Damages exceeding the total cost of the lighting fixture
- Sealed lamps and/or bulbs, LEDs, and batteries
- The finish on any portion of the lighting fixture (i.e. surface scratches, weathering, corrosion, as this is considered normal wear and tear)
- Transit damage, initial installation costs, removal costs, or reinstallation costs
- Damage resulting from alteration, opening, tampering or modification of the lighting fixture
- Improper maintenance, installation and/or operation of the lighting fixture in other than a normal operating condition or in such a way as to otherwise fail to comply with the instructions or manuals thereof or otherwise constitute misuse.
- Preventing or refusing to allow Southwire Company, LLC to promptly inspect the damaged or defective lighting fixture Southwire Company, LLC does not incur liability for any of the following in any event:
- Personal injury, negligence, or intentional misconduct

For the United States Only: Because Southwire cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Southwire or a Southwire authorized seller in the United States, unless otherwise prohibited by law. Southwire reserves the right to reject warranty claims for Products purchased from

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unauthorized sellers, including unauthorized Internet sites/marketplace storefronts. If you have any questions about whether a seller is authorized in the United States, please contact us.

Limitation of Implied Warranties

There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Exclusion of Incidental, Consequential, Indirect, Special and Punitive Damages

SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS LIMITED LIFETIME WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

To begin the claims processing procedure, please contact Customer Service
1-855-SWTOOLS — www.southwiretools.com
Department at 855-SWTOOLS (855-798-6657).

Claims Procedure

1. Contact Consumer Services to return the lighting fixture. Before calling, please be prepared to provide the following information:
   a. The part/model # of the lighting fixture
   b. Date and retailer where you purchased the lighting fixture
2. Once the Consumer Services representative advises that you may return the product, you will need to ensure the following steps are adhered to:
   a. Each claim must be filed within 15 days of the date of the occurrence.
   b. A copy of the original sale receipts for the lighting fixture must accompany the return.
   c. Provide the exact date and approximate time of the claimed failure along with a brief written description of how the damage occurred and reasonably describe any damage.

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d. Send the lighting fixture to the address below, freight prepaid. Original purchaser assumes all shipping costs and assumes the risk of loss or damage occurring during shipping or handling of the lighting fixture.

RETURN PRODUCT TO:
Southwire Company, LLC,
Attention: Tool Warranty Return
840 Old Bremen Road
Carrollton, GA 30117

3. The returned lighting fixture will be tested by Southwire Company, LLC and the results of this test, together with the technical assessment(s) will be reviewed to determine whether the lighting fixture failed to perform properly. You have the right to obtain copies of all reports at your expense.

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